

# Warranty Information:

## Vista Limited Lifetime Warranty:

BW Vista Railings Ltd. warrants that its BW Vista Railings Ltd. \*Residential Aluminum Railing, and/or Fencing with standard BW Vista Railings Ltd. applied factory finish will meet the AAMA 2604 Specification against splitting, peeling, flaking, blistering or fracturing under conditions of normal use for the life of the product. Our residential warranty is for the exclusive benefit of the original purchaser and is not assignable or transferable.

## BWC Vista Railings Ltd. Warranty Limitations:

This warranty does not cover damage due to normal weathering, chalking, scratching, fading, corrosive atmosphere contaminants (e.g. Chemical fumes, pollution, salt or salt air conditions within a mile of open ocean), volcanic ash, lightning, wind-storm, tornadoes, or any other act of God, explosions, riots, civil disturbances, war, misuse or abuse, or other causes beyond the control of BW Vista Railings Ltd.

This warranty does not include those screws and/or other fasteners used in the assembly and/or installation of this railing, and/or fencing.

BW Vista Railings Ltd. will not be required to honour this warranty if the railing, and/or fencing has not been installed by an authorized BW Vista Railings Ltd. Dealer and if installation has been modified, altered, or changed in any manner at time of installation or thereafter, by anyone other than an authorized BW Vista Railings Ltd. Dealer. BW Vista Railings Ltd. will not be required to honour this warranty without being given a reasonable opportunity to have its representative investigate any claim made. If after investigating the claim, BW Vista Railings Ltd. sole liability and the Owners only remedy shall be as follows: BW Vista Railings Ltd. may choose either to repair or replace any of the railing, and/or fencing that are deemed defective by BW Vista Railings Ltd. and the cost of labour and shipping to repair or replace, shall be the responsibility of the original purchaser.

Any claim under this warranty must be made within 14 days after the circumstances giving rise to any such claim are discovered by the Owner.

Any claim under this warranty must be made in writing to BW Vista Railings Ltd. via [info@vistarailings.com](mailto:info@vistarailings.com), or to the installing Dealer, or by mail to BW Vista Railings Ltd. 9747 199A Street, Langley, BC Canada V1M 2X7 and must include a copy of the original sales invoice and a copy of this warranty document.

BW Vista Railings Ltd. will not be responsible or liable for loss of use of the said railing, and/or fencing or any costs or damages that are consequential to any defect of the said BW Vista Railings Ltd. product.

This warranty shall be construed and enforced in accordance with, and the rights of the parties here shall be governed by the laws of the Province of British Columbia. Any and all disputes arising under the warranty, whether as to interpretation, performance or otherwise, shall be subject to the exclusive jurisdiction of the courts of the Province of British Columbia.

THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, ADDITIONALLY ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TERMS OF THIS WARRANTY.

**View Care and Maintenance information for Railing, Fencing and Wind Screen**

## Important Notes:

**Residential as referenced in this warranty is defined as privately owned, single family detached and duplex housing. Multi-family housing, commercial and rental properties do not qualify under this warranty.**

If your site location regularly experiences winds gusting over 60 MPH (100 KPH) you will need to consult a local professional engineering firm to determine if our product is suitable for your application. For extreme weather condition type applications, BW Vista Railings Ltd. is limited to the product specifications outlined in BW Vista Railings Ltd. Design Manual. Please refer to BW Vista Railings Ltd. Design Manual for further information.